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|---|----------------------|------------------------|---------------------------|
| <b>TRANSMITTAL FORM</b><br><br>(to be used for all correspondence after initial filing) | Application Number   | 09/960,318             |                           |
|   | Filing Date          | September 24, 2001     |                           |
|   | First Named Inventor | Edwards                |                           |
|   | Art Unit             | 2642                   |                           |
|   | Examiner Name        | Knowlin                |                           |
| Total Number of Pages in This Submission  | 14                   | Attorney Docket Number | 20009.0078US01 (BS01-237) |

| ENCLOSURES (Check all that apply)   |   |   |
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| <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53 | Remarks   |   |

| SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT |                     |          |        |
|--|---------------------|----------|--------|
| Firm Name                                  | WITHERS & KEYS, LLC |          |        |
| Signature                                  |                     |          |        |
| Printed name                               | JERAMIE J. KEYS     |          |        |
| Date                                       | October 4, 2004     | Reg. No. | 42,724 |

| CERTIFICATE OF TRANSMISSION/MAILING   |                 |      |                 |
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| Typed or printed name   | JERAMIE J. KEYS | Date | October 4, 2004 |

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S/N 09/960,318

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

|             |                    |                 |                |
|-------------|--------------------|-----------------|----------------|
| Applicant:  | Edwards            | Examiner:       | Knowlin        |
| Serial No.: | 09/960,318         | Group Art Unit: | 2642           |
| Filed:      | September 24, 2001 | Docket No.:     | 20009.0078US01 |

(BS01-237)

Title: **SYSTEMS AND METHODS TO COMPARE OPERATIONAL  
STATUSES OF SWITCH FEATURE PACKAGES**

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By:   
Name: Jeramie J. Keys

**RESPONSE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This communication is responsive to the Office Action mailed on July 6, 2004.  
The listing of claims begins on page 2. Remarks begin on page 12.